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Exam : **210-060**

Title : Implementing Cisco
Collaboration Devices v1.0

Version : DEMO

1. Several users in the same Call Manager group reported that they receive a fast busy tone when they go off hook. They reported that the issue went away after a few minutes.

Where should the voice systems administrator begin troubleshooting?

- A. SIP gateway
- B. Cisco Unified Communications Manager subscriber
- C. network cable
- D. 7945 IP phone

Answer: B

2. Which command is useful to see if network layer information is being received at a PSTN gateway?

- A. Show gateway status
- B. Show isdn q931
- C. Show c cm-manager status
- D. Show isdn status
- E. Show isdn q921

Answer: D

3. Which port is configured for connection to the PSTN?

- A. T1
- B. FAS
- C. FXS
- D. FXO

Answer: D

4. You are connecting your voice gateway to the PSTN through digital lines.

What is the command you should use for clocking synchronization?

- A. Clock source line
- B. Clock source internal
- C. Clock source free-running
- D. Clock source external

Answer: A

5. A Cisco IP phone fails to register with the Cisco CallManager.

Which choice should be checked first to isolate the issue?

- A. Cisco Discovery Protocol is enabled on the switch.
- B. The phone generates dhcp request packets.
- C. The phone generates TFTP request packets.
- D. Delete and re-create the phone.

Answer: B