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Exam : **650-059**

Title : LCSARS Cisco Lifecycle Services Advanced Routing and Switching

Version : DEMO

1. Which two of these activities comprise the problem management service component in the operat phase? (choose two.)

A. send a replacement module

B. schedule a maintenance window

C. manage the problem

D. identify the problem

E. confirm roles and responsibilities

Answer: CD

2. Identify a customer support model for the solution is an activity thet is part of which service component in the plan phase?

A. operations readiness assessment

B. planning project kickoff (deployment project management)

C. operations plan development

D. system requirements validation

Answer: A

3. Which three of these service components are included in the optimize phase? (choose three.)

A. change management

B. security administration

C. technology assessment

D. operations assessment

E. operations readiness assessment

F. security assessment

Answer: CDF

4. Utilizing a trouble ticketing system to track problems is a part of which service component in the operate phase?

A. operations setup

B. change management

C. problem management

D. systems monitoring

Answer: C

5. Execute the systems acceptance test plan is an activity that is part of which service component in the implement phase?

A. phased implementation

B. acceptance testing

C. staff training

D. full system migration

Answer: B