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**Exam : CIS-SM**

**Title :** Certified Implementation Specialist -Service Mapping

**Version :** DEMO

1.Which one of the following in the CMDB Identification and Reconciliation application allows a CMDB administrator to specify authorized data sources that can update a CMDB table or a set of table attributes?
A. Reclassification Tasks
B. Identification Rules
C. Datasource Precedence Rules
D. Reconciliation Rules
**Answer:** D
**Explanation:**
Reference:
https://docs.servicenow.com/bundle/london-servicenow-platform/page/product/configuration-management/task/t_DefineDataSourcePrecedence.html

2.To begin the configuration of tag-based services, tag values must be defined where?
A. Tag categories
B. Tag catalogs
C. Tag-based service families
D. Tag libraries
**Answer:** A
**Explanation:**
Reference:
https://docs.servicenow.com/bundle/paris-it-operations-management/page/product/service-mapping/concept/tag-based-mapping.html

3.In Service Mapping, which one of the following is true if a target host is already discovered and in the CMDB?
A. The host will be deleted in the CMDB and a new host record will be created during Service Mapping discovery.
B. The host will be immediately rediscovered, but only the changes will be updated in the CMDB during Service Mapping discovery.
C. The host will be immediately rediscovered and updated in the CMDB during Service Mapping discovery.
D. The host will not be rediscovered during Service Mapping discovery.
**Answer:** B

4.ServiceNow only needs Domain user with local admin rights to discover Windows hosts as part of a successful implementation of ServiceNow Discovery, however which of the following targets will not be discovered?
A. Windows Active Directory Servers
B. Windows DHCP Servers
C. Windows Domain Controller Servers
D. Windows DNS Servers
**Answer:** D

5.Using Pattern Designer, which one of the following Delimited Text Parsing Strategies could be used to parse CO from the string?

Location,Denver,CO

A. Delimiter of a comma and position 3

B. Delimiter of Location, and position 2

C. Delimiter of Denver and position 2

D. Delimiter of a comma and position 2

**Answer:** B