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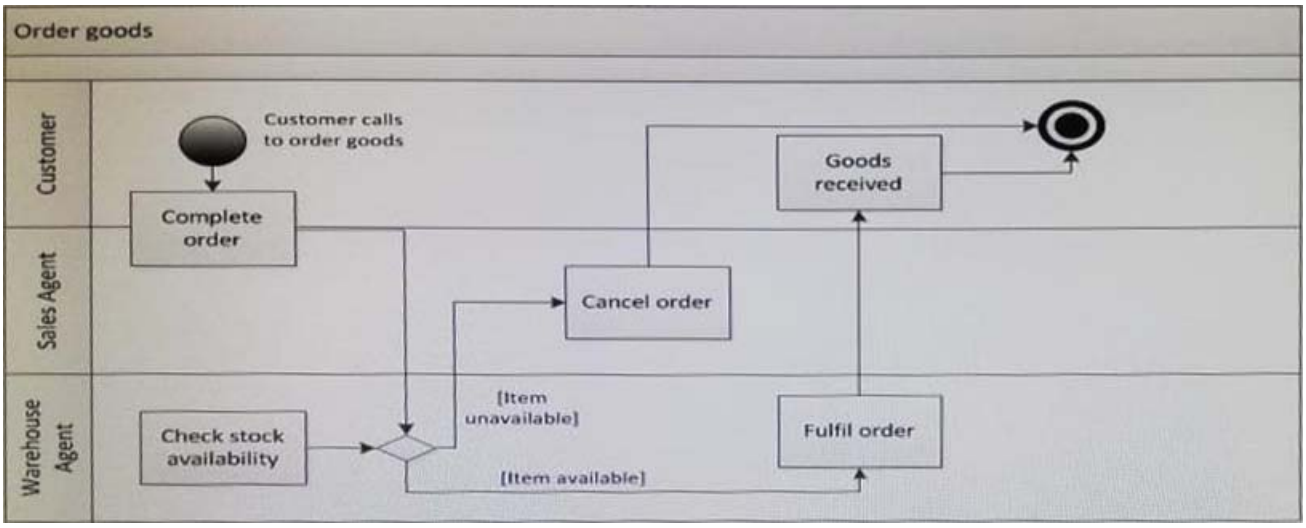
Exam : **MBP18**

Title : BCS Practitioner Certificate in Modelling Business Processes 2018

Version : DEMO

1.Below is a business process model for a goods ordering process:



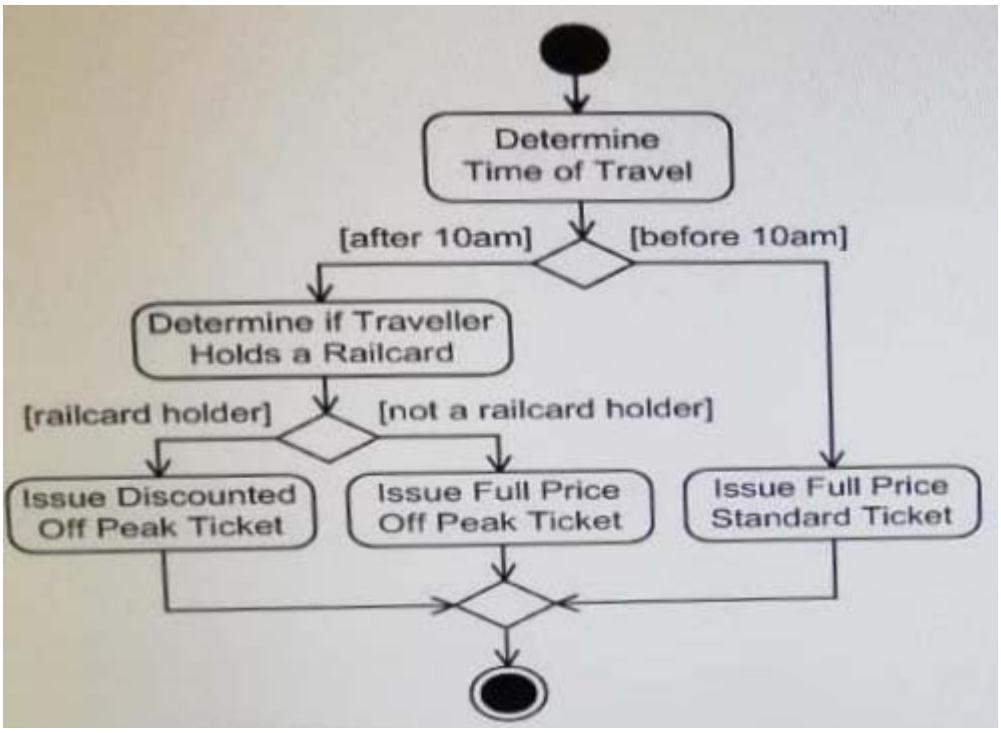
What error has been made in this diagram?
A. The arrowed flow mine from Fulfil order should go to the end node (the bull eye) not to the task received:
B. The arrowed flow line from Complete order should go to check stock availability not to the decision diamond.
C. The task'Complete order's should be In only one swimlane, as tasks straddling two swim lanes are not permitted.
D. The task' Cancel order' should be rename Order cancelled as by this point in the process the order has been cancelled.
Answer: B

2.As part helps disadvantaged child, It works in partnership with local education authorities and health services to supported those children who need it most. The charity has 5 trustees, 27 full-time employees and 33 volunteers.
As what will the volunteers be shown on an organsation model of the charity?
A. Part of the environment.
B. Supplier
C. Customer
D. Process
Answer: B

3.A record company is implementing a new system to replace an existing legacy system. The project has challenging as the new system must be implemented before support for the existing system is withdrawn. The business users have been involved throughout the project and their confidence in the new system is high.
Which implementation approach is the LEAST appropriate in this situation?
A. Pilot
B. Phased
C. Direct changeover
D. Parallel running.

Answer: C

4.The following is an activity diagram of a trail company's rules determining ticket type.



Two elements of the business rule shown are:
All travel before 10am is at Full Fare and only Standard Ticket are issued.
Off Peak tickets are issued for travel after 10am.
What is another element of this rule?
A. Rail card holders are always entitled to a Discounted off Peak fare.
B. During off Peak period, Rail card holders are entitled to a Discounted Standard fare.
C. During Off periods, Rail card holder are entitled to Discounted off Peak fare.
D. Rail card holders are always entitled to a Disconnected Standard fare.
Answer: B

5.The product enquiry process of a company is under investigation. The current process is an follows:
1.Take customer details: Name and address of the enquirer and preferred customer payment method.
2.Confirm stock availability: Check the computer system to see if the product required are in stock.
3.Confirm delivery date, Check with outbound logistics, the likely delivery data of the in-stock products to the price not being acceptable to the customer.
4.Go ahead with order: Place order for enquirers who have accepted the price and delivery date.
What approach to improving business processes would bring an immediate improvement in this process?
A. Change the sequence of tasks
B. Redefine the process boundary
C. Automate the process.
D. Remove non-value adding tasks
Answer: C